

	Outcomes	Measures for success	Reporting Cycle Due	Target	2018/19 Milestone	Aim High/Low	Baseline	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Forecast (Year End) Reported Status	
Best start in life	All children and young people are ready for school and work	2 West Sussex schools that are judged good or outstanding by Ofsted	Monthly	Top quartile of all Local Authorities by 2022 - currently >92.6%	86.0%	H	81.6%	84.4% ↑	84.0% ↓	83.7% ↓	84.1% ↑	83.7% ↓	83.3% ↓	83.3% ⇐	83.4% ↑	83.1% ↓	82.7% ↓	•	83.1% ↑	A	
		3 Pupils attending West Sussex schools that are rated good or outstanding by Ofsted	Monthly	Top quartile of all Local Authorities by 2022 - currently >91.8%	86.5%	H	81%	84.0% ↑	83.8% ↓	84.2% ↑	84.8% ↑	84.4% ↓	84.2% ↑	84.3% ↑	83.0% ↓	84.1% ↑	83.8% ↓	•	84.4% ↑	A	
		4 Attendance of West Sussex Children Looked After at their school	Monthly	Top quartile of all Local Authorities by 2022 - 96.9%	96.10%	H	92.7%	92.7%	92.7% ⇐	92.5% ↓	92.4% ↓	92.3% ↓	96.4% ↑	91.4% ↓	91.0% ↓	90.4% ↓	90.3% ↓	•	92.0% ↑	A	
	Families and children have a healthy family, home and work life	5 Families turned around	Quarterly	≥3,940 by 2022	3,057	H	1,281			1,741 ↑			1,939 ↑			2,169 ↑			*	G	
	Children and young people feel safe and secure	8 West Sussex Children Looked After per 10,000	Monthly	Top quartile of statistical neighbours by 2022 - ≤37	40	L	41.2	40.9 ↓	40.6 ↓	41.2 ↑	40.7 ↓	40.1 ↑	40.8 ↑	40.9 ↑	40.6 ↓	39.7 ↓	39.8 ↑	39.5 ↓	40 ↑	G	
		9 West Sussex children subject to Child Protection Plan for 2 years or more	Monthly	Top quartile of statistical neighbours by 2022 - ≤1.9%	1.9%	L	2.4%	0.6% ↓	1.1% ↑	1.1% ⇐	0.9% ↓	1.3% ↑	1.7% ↑	2.2% ↑	2.7% ↑	2.2% ↓	1.7% ↓	2.2% ↑	2.9% ↑	A	
		10 Children Looked After with 3 or more placements during the year	Monthly	Top quartile of statistical neighbours by 2022 - ≤10.34%	10.6	L	10.7%	10.8%	10.5% ↓	11.44% ↑	11.94% ↑	12.1% ↑	12.9% ↑	12.4% ↓	12.6% ↑	13.3% ↑	13.4% ↑	13.1% ↓	12.3% ↓	A	
		11 Review of Child Protection Conferences completed in timescales	Monthly	≥99% by 2022	99%	H	96.6%	97.7% ↓	96.7% ↓	100% ↑	98.3% ↓	96.7% ↓	98.2% ↑	87.6% ↓	99.3% ↑	97.7% ↓	100% ↑	100% ⇐	99.3% ↓	G	
		12 Child Sexual Exploitation - cases managed at medium or low levels of risk	Quarterly	≥80% by 2022	80%	H	75%			85.93%			84.35% ↓			85.0% ↑			93.0% ↑	G	
		13 West Sussex children placed in residential homes rated good or outstanding	Quarterly	90% by 2022	87%	H	84%			86% ↑			94% ↑			90.4% ↓			*	G	
19 Reoffending rates for children and young people (aged 10 to 17)		Quarterly	Top half of statistical neighbours by 2022 - 33.2% and 32.4%	36.25%	L	37.3%									41.2% ↑			*	R		
A prosperous place	Infrastructure that supports a successful economy	23a Access to superfast fibre broadband	Quarterly	Additional 7,000 premises have access to superfast fibre by 2022	7,000	H	1,203			3,307 ↑			3,809 ↑			4,406 ↑			due 30 Nov	A	
	A place that provides opportunity for all	28 Economically active 16-64 year olds who are employed	Quarterly	Remain in top quartile of statistical neighbours by 2022 - ≥ 78.3%	80.2%	H	80.2%			80.4% ↓			79.9% ↓						Δ	G	
A strong, safe and sustainable place	A safe place	35 Calls to critical fires where the first fire engine met our emergency response standard	Monthly	90% by 2022	89%	H	87.3%			82.0% ↓			88.2% ↑	89.0% ↑	87.8% ↓	88.8% ↑			*	A	
		37 Operation Watershed fund allocated to community projects	Quarterly	70 projects supported by 2022	40 cumulative	H	52	25 ↑		33 ↑			52 ↑			58 ↑			58 ⇐	G	
	Strong communities	38 Households living in temporary accommodation per 1,000 households	Quarterly	Top quartile of statistical neighbours by 2022 - ≤0.9	1.5	L	1.5			1.6 ⇐			1.6 ⇐							Δ	R
		39 Average time between a child entering care and moving in with their adoptive family	Monthly	≤365 days by 2022	426	L	466.69	463.6 ↑	468.5 ↑	483.3 ↑	486.0 ↑	489.9 ↑	476.1 ↓	479.0 ↑	463.1 ↓	462.3 ↓	476.9 ↑	476 ↓	465 ↓	R	
		40 Safe and Well visits carried out for those at highest risk	Monthly	19,800 by 2022 cumulative	7,800	H	4,000	1,981 ↑	3,210 ↑	3,563 ↑	4,129 ↑	4,496 ↑	4,865 ↑	5,202 ↑	5,567 ↑	5,924 ↑	6,290 ↑	6,766 ↑	*	G	
		41 Reports of crime in West Sussex - overall crime recorded per 1,000 population	Quarterly	below the regional average by 2022 - 65.19	65.19	L	56.07			59.86 ↑			52 ↓			61.2 ↑			*	G	
		42 Reports of hate crime - Total number of reports received by the Hate Incident Support Services (HISS)	Quarterly	800 reports per annum totalling 4,000 by 2022	1,600	H	641			663 ↑			923 ↑			264 ↑			*	G	
	Sustainable environment	43 Renewable energy generated by WSCC	Quarterly	50% increase on baseline by 2022	9,141 MWh	H	6,094MWh			5,350.5 ↑			6,272.3 ↑			2,462.3 ↑			4,754.3 ↑	G	
44 Carbon reduction achieved by WSCC in tonnes emitted		Quarterly	50% decrease on baseline by 2022	17,612	L	32,022			13,999 ↑			17,529 ↑			5,407 ↑			14,139 ↑	R		

* One month delay ** Two month delay Δ One quarter delay • Schools closed

	Outcomes	Measures for success	Reporting Cycle Due	Target	2018/19 Milestone	Aim High/Low	Baseline	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Forecast (Year End) Reported Status	
Independence for later life	A good place to grow old	49 Quality of care in homes: ratio of care home providers rated good or outstanding by the Care Quality Commission	Quarterly	Top quartile of statistical neighbours by 2022 - 85.45%	82%	H	79%			79%			80%			79%			78%	A	
		50 Quality of care at home: ratio of at home care providers rated good or outstanding by the Care Quality Commission	Quarterly	Top quartile of statistical neighbours by 2022 - 86.9%	86.90%	H	90%			88%			88%				90%			89%	G
	Older people have opportunities to thrive	52 Delayed transfers of care from hospital that are attributed to social care	Monthly	2.6 delayed days per 100,000 population per day (nationally set target) by 2018/19	<2.6	L	5		3.9	3.0	3.2	2.0	2.9	3.6	2.8	2.5	2.0	2.2	*	G	
A council that works for the community	Open and transparent	59 Freedom of Information requests responded to within time	Monthly	95% by 2022	90%	H	80%							85%	86%	91%	80%	89%	80%	A	
		60 Formal member meetings webcast	Quarterly	Increase by 10% each year to 2022	28.6%	H	26%						17.5%				37.5%			37.5%	G
		61 Residents subscribing to receive online updates on the democratic process	Quarterly	Increase by 100 each year to 2022	18,951	H	18,851							19,692			23,522			23,373	G
		62 Decision transparency	Quarterly	To increase to 75% the number of key decisions published in the Forward Plan at least 2 months prior to the decision being taken by 2022	67%	H	64%							62%			63%			64%	A
		63 Social media presence of the Council: residents interacting with the Council's social media platforms - Facebook likes	Monthly	Increase by 10% each year to 2022	4,823	H	3,986	3,986	4,082	4,145	4,269	4,410	4,478	4,516	4,584	4,719	4,866	5,021	5,169	G	
	Listens and acts upon	64 Residents' issues considered by County Local Committees	Quarterly	20% by 2022	12%	H	11%										21.2%			21.2%	G
		65 Level of community grants that support The West Sussex Plan priorities	Quarterly	100% by 2022	100%	H	100%						100%				100%			100%	G
		66 The County Council's response to recommendations from customer complaint resolutions	Quarterly	100% by 2022	90%	H	94%			94%			100%				100%			100%	G
	Works in partnership	67 Partnership 'deals' achieved between the County Council and our District and Borough partners	Quarterly	12 deals signed by 2022	6	H	3			3			4			4			5	G	

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	Outcomes	Measures for success	Reporting Cycle Due	Target	2018/19 Milestone	Aim High/Low	Baseline	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	Forecast (Year End) Reported Status	
Best start in life	All children and young people are ready for school and work	1 Children achieving a 'Good Level of Development' in Early Years Foundation Stage	Annually (Oct)	Top quartile of all Local Authorities by 2022 - >73.35%	71.5%	H	70.6%	52%	59%	63.5%	68.3%	70.6%	71.3%	A	
		6 Healthy weight 10-11 year olds	Annually (Dec)	Top quartile of all Local Authorities by 2022 - >69.2%	69.2%	H	70.3%	70.4%	69.5%	69.3%	68.5%	70.3%		G	
	Access to education that meets the needs of our community	14 Pupils attaining the expected standard at Key Stage 1 in reading, writing and maths	Annually (Dec)	exceed national average by 2022 - 63.7%	62%	H	56.2%	Data not comparable - format and scoring is different				48.2%	56.2%	61.5% (prov)	A
		15 Pupils attaining the expected standard at Key Stage 2 in reading, writing and maths	Annually (Dec)	exceed national average by 2022 - 61%	61%	H	55%	Data not comparable - format and scoring is different -				45%	55%	61.3% (prov)	A
		16a Countywide take up of free early education and childcare: 3 and 4 year old	Annually (Feb)	Top quartile of statistical neighbours by 2022 - 100%	98%	H	96%	96%	95%	95%	96%	96%	96%		R
		16b Countywide take up of free early education and childcare: 2 year old	Annually	Top quartile of statistical neighbours by 2022 - 83%	80%	H	79%		62%	68%	79%	79%	75%		R
		17 Key Stage 4 Progress 8 score	Annually (Jan)	Top quartile of Local Authorities nationally by 2022 ->0.07	0.03	H	0.03	Data not comparable - format and scoring is different				0.1	0.03		R
		Children and young people are able to thrive	18a Children Looked After achieving educational outcomes in line with their peers KS4	Annually (Jul)	In line with national average of peers KS4 -1.18	-1.18	H	-1.14	Data not comparable - format and scoring is different				-0.74	-1.46	
	18b Children Looked After achieving educational outcomes in line with their peers KS2		Annually (Jul)	In line with national average of peers KS2 31.7%		H	n/a					supressed			R
	18c Children Looked After achieving educational outcomes in line with their peers KS1		Annually (Jul)	In line with national average of peers KS1 33.8%	20.3%	H	15.8%					15.8%			R
	20a Attainment of disadvantaged pupils is in line with their peers KS4		Annually	In line with national average of peers by 2022 KS4 0.51	0.69	L	0.75	Data not comparable - format and scoring is different				0.58	0.75		R
	20b Attainment of disadvantaged pupils is in line with their peers KS2		Annually	In line with national average of peers by 2022 KS2 20%	22.25%	H	23%					24%	23%		G
	20c Attainment of disadvantaged pupils is in line with their peers KS1		Annually	In line with national average of peers by 2022 KS1 18.5%	21%	H	22.2%					19.4%	22.2%		A
	A prosperous place	A place where businesses thrive	21 Business start-ups	Annually (Dec)	Top quartile of statistical neighbours by 2022 - 12.89%	12.38%	H	12.2%	12.4%	11.9%	12.2%	11.9%	*		A
22 Business survival and retention (5 year survival rate)			Annually (Nov)	Top quartile of statistical neighbours by 2022 - >48.5%	44.65	H	43.3%	2010-15 43.3%		2011-16 46.6%	2012-17 *	2013-18 **	2014-19		G
Infrastructure that supports a successful economy		23b Coverage of superfast fibre broadband	Annually (Oct)	96% West Sussex coverage by 2022	96%	H	95%					95.6%		A	
		24 Additional school places delivered	Annually (Oct)	Total school places 120,645 by 2022	114,412	H	109,017					126,143		G	
		25 Cycling - total length of cycle path - new installations	Annually	60% increase by 2022 on the amount of new installation	11.32km	H	0km	Highways England agreed they should be able to provide an annual figure for km of new cycle route delivered each year, but not routinely reported on at the moment.				5.57km	10.6km (in year)		G
		26 Road conditions - A roads considered poor and likely to require planned maintenance	Annually (Nov)	5% or less by 2022	5%	L	5%	2012-14 7%	2013-15 6%	2014-16 3%	2015-17 5%	2016-18 3%	2017-19		G
A place that provides opportunity for all		27 Average gross weekly earnings for full time workers resident in West Sussex	Annually (Nov)	Top quartile of statistical neighbours by 2022 - ≥£554.10	£554.10	H	£557.20	£540.00	£552.70	£557.20	£554.10	*		G	
A skilled workforce for West Sussex		29 16-17 year olds who are not in education, employment or training	Annually (Mar)	Top quartile of Local Authorities nationally by 2022 - <1.9%	2.7%	L	1.6%	not comparable - 16-18 yo - now measure 16-17 yo				1.6%	1.7%	2.3% (in year)	A
		30 Apprentices in West Sussex	Annually (Nov)	≥7,390 by 2022	6,383	H	5,790	5,610	4,800	5,400	5,790	5,920	3,720 (in year)		R
		31 Adults with learning disabilities who are in paid employment	Annually (Oct)	England average or better by 2022 - 5.7%	3.5%	H	2.2%	1.5%	2.2%	2.2%	2.2%	3.2%			A

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	Outcomes	Measures for success	Reporting Cycle Due	Target	2018/19 Milestone	Aim High/Low	Baseline	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	Forecast (Year End) Reported Status
A prosperous place	A great place to live, work and visit	32 Residents who feel happy with West Sussex as a place to live, work or visit	Biennial (Oct 18)	80% by 2022	75%	H	n/a	Data will be gathered for the first time from the What Matters to You survey. Question not asked before.					70%	A
		33 Economic growth - GVA	Annually (Dec)	Above South East average by 2022 - £28,506	£26,864	H	£25,221	£24,192	£25,033	£25,221	£25,978 ↑	*		R
A strong, safe and sustainable place	A healthy place	7 Emergency Hospital Admissions for Intentional Self-Harm, per 100,000 population	Annually (Mar)	172.3	208.3	L	220	248.4	231.3	262.7	220.3 ↓	*		R
		34 Air Quality Management Areas where air quality is improving	Annually (Dec)	A 3-5 year (rolling average) percentage reduction of 1% in measured NO ₂	1%	H							no measure defined or	R
	A safe place	36 People killed or seriously injured in road traffic accidents per billion vehicle miles	Annually (Nov)	Top quartile of statistical neighbours by 2022 - ≤57	91	L	103	101	108	101	103 ↑	*		R
	Sustainable environment	45 Ultra-low emission vehicles registered for the first time	Annual	Top quartile of statistical neighbours by 2022 - > 488 registered vehicles	365	H	327				2016 327	2017 391 ↑		G
		46 Household waste sent to landfill	Annual	9% by 2022 (top quartile)	25%	L	49% sent to landfill			38.4%	49%	39% ↓		G
	A place of culture, heritage and beauty	47 Museums and theatres in West Sussex - visitors at attractions	Annually (Oct)	20% increase by 2022	1,942,709	H	1,850,199				1.9m	3.7m ↑		G
	48 Areas of Outstanding Natural Beauty in West Sussex - Up-to-date Management Plans adopted for the two AONB	Annually (Apr)	100% of plans reviewed every 5 years	100%	L	100%				100%	100%		G	
Independence for later life	Older people feel safe and secure	51 People who use services who say that those services have made them feel safe and secure	Annually (Jun)	95% by 2022	94%	H	82.9%	86.8%	88.3%	82.9%	93.5% ↑	*		A
	Older people have opportunities to thrive	53 Older people (aged 65+) who were still at home 91 days after discharge from hospital	Annually (Nov)	Top quartile of statistical neighbours by 2022 - >86.9%	86%	H	83.7%	74.4%	71.4%	88.8%	83.7% ↓	87.8% ↑		G
	People are healthy and well	54 Emergency admissions for hip fractures in those aged 65+, per 100,000	Annually (Dec)	maintain at 612 per 100,000 by 2022	611	L	578	654	595	578 ↓	**	**	*	G
	Older people feel part of their community	55 Social isolation - adult social care users who have as much social contact as they would like	Annually (Jun)	50% by 2022	44%	H	45.8%	45.5%	45.5%	45.8%	43%	41.2% ↓		R
A council that works for the community	Customer focused	56 Level of satisfaction of the services received by our residents	Biennial (Oct 18)	80% by 2022	75%	H	0%	Data will be gathered for the first time from the What Matters to You survey. Question not asked before.					46%	R
	Value for money	57 Residents who agree that the council provides good value for money	Biennial (Oct 18)	80% by 2022	75%	H	0%	Data will be gathered for the first time from the What Matters to You survey. Question not asked before.					35%	R
	Open and transparent	58 Residents who find it easy to access information, services and support they need	Annually (Sep)	80% by 2022	75%	H	53%				53%	54% ↑	48% ↓	R

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